

Applicant FAQ - GRE Scores in CASPA

1. What code do I use to send my GRE scores directly to CASPA?

A: Only CASPA-specific program codes will allow official GRE scores to be submitted directly into the CASPA application.

2. Where can I find CASPA-specific program codes?

A: ETS will list institution and program-specific GRE codes in its online and printed code publications, and in the computer-based test package. All CASPA-specific codes will also be posted in the [Instruction & FAQ](#) section on the CASPA applicant portal.

3. How long will it take ETS to send my GRE scores to CASPA?

A: ETS will send new GRE scores to CASPA up to twice per week. Scores are reported 10 to 15 days after taking the computer-based GRE revised General Test.

4. If a University participates in multiple centralized application services (CAS), do I need a separate code for each CAS?

A: Yes, you must use a separate code for each CAS (i.e. physician assistant, pharmacy, physical therapy). You may request a separate code for each school or program within your University that participates in a CAS. Before doing so, ETS suggests that you contact each CAS directly to verify its score reporting processes.

5. How do I verify my GRE scores have been sent to the institution(s) that I designated?

A: The best way for a student to verify that their scores have been sent is to log into their myGRE account at www.ets.org/mygre and view their scores and score reports that were processed. Applicants can also login to their CASPA application account at www.caspaonline.org, or the CASPA mobile application portal to check if official test scores have been received. Applicants should check that their name on their application matches their name entered in ETS.

6. What if my name on my GRE test does not match my name exactly on my CASPA application?

A: If the names do not match exactly, scores may not upload directly to the CASPA application. If this is the case, the applicant can contact CASPA customer service at 617.612.2080 and request assistance in matching their score to their application.

7. Whom should I contact if I have additional questions?

A: If you have questions about GRE scores or score reporting, contact ETS at GREtests@ets.org or the Educators' help Line at 609.683.2002. CASPA-related questions can be directed customer service at 617.612.2080.

8. What should I do if I have a question about my scores or other test-related topics?

A: Test takers with GRE questions should contact GRE® Services at 609.771.7670 or gre-info@ets.org. Information is also available on the GRE website at www.ets.org/gre.